

# How To: Install BSSN Remote Software on your Personal Computer

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## Download Instructions for Horizon Client and Video Conferencing Plugins

1. **Log in to the Sharepoint Portal on Personal PC**  
On your home PC (outside of your BSSN Remote session), navigate to <https://bernsteinshur.sharepoint.com/bssnathome> and log in using your @bernsteinshur.com email and password.
  2. **Download Required Applications**  
Download the **mandatory** and **optional** applications for your operating system.
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## Horizon Client Installation

1. **Install Horizon Client**  
If you have an older version installed, make sure it is not currently open. Open the Horizon installer from your Downloads location and click through the install process. You can leave all settings at default and click **Next** until installation finishes.
  2. **Restart Prompt**  
After installation, restart your computer.
  3. **Launch Horizon Client**  
After reboot, open the Horizon Client shortcut on your desktop.
  4. **Add Server**  
For new installs, select **Add Server** (upgrades will auto-populate). Enter [desk.bssn.com](https://desk.bssn.com) in the **Connection Server** field and click **Connect**.
  5. **Login**  
Enter your BSSN username and password, then approve the two-factor login request via the **Microsoft Authenticator** app.
  6. **First-Time Log-in Prompts**
    - **Allow** Geolocation pop-up.
    - **Deny** drive sharing.
    - **Allow** screen and system audio recording access (Mac users).
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## Zoom VDI Plugin & WebEx VDI Plugin Installation

These plugins optimize video conferencing. Without them, audio and video quality may degrade (e.g., grainy visuals, poor sound).

1. **Ensure Session is Closed**  
Before installation, ensure your BSSN session is fully closed.
2. **Install Plugins**  
Open the installer from your Downloads location and click through the install process. Leave all settings at default and click **Next** until setup is complete.